

# **Web Accessibility Statement**

## **Our Commitment to Accessibility**

Workwell North America is committed to ensuring digital accessibility for people of all abilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards to achieve this.

## **Conformance Status**

We strive to conform to the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA standards, which are widely recognized as the international standard for digital accessibility. These guidelines explain how to make web content more accessible to people with a wide range of disabilities, including:

- Visual impairments
- Hearing impairments
- Motor limitations
- Cognitive disabilities
- Learning disabilities
- Speech disabilities

## **Measures Taken**

To ensure we maintain our commitment to accessibility, we have taken the following measures:

- Implemented an accessibility policy that is part of our organizational mission
- Included accessibility as part of our website design and development process
- Conducted regular accessibility audits and testing with assistive technologies
- Provided accessibility training for our development and content teams
- Engaged with external accessibility specialists to validate our approach

## **Continuous Improvement**

We recognize that accessibility is an ongoing process, and we are committed to:

- Regularly reviewing and improving our website
- Testing new content and features for accessibility compliance
- Staying updated with changes to accessibility standards and technologies
- Responding promptly to accessibility issues that are brought to our attention

## **Accessibility Features**

Our website includes the following accessibility features:

- Semantic HTML structure with proper headings and landmarks
- Alternative text for images
- Keyboard navigability throughout the site
- Sufficient color contrast for text content
- Resizable text without loss of functionality
- Forms with clear labels and error messages
- Captions for multimedia content
- Consistent and predictable navigation

### **Feedback and Assistance**

We welcome your feedback on the accessibility of the Workwell North America website. If you encounter accessibility barriers or have suggestions for improvement, please contact us at:

- **Email:** [accessibility@workwellna.com](mailto:accessibility@workwellna.com)
- **Phone:** 1.800.918.1678
- **Mail:**

Workwell North America  
Attn: Accessibility Team  
2355 Northside Drive  
San Diego, CA 92108

We aim to respond to accessibility feedback within 2 business days.

### **Additional Assistance**

If you have specific accessibility needs that are not addressed by our website, we are happy to provide information in an alternative format. Please contact us using the information above, and we will work with you to find a suitable solution.

### **Technical Specifications**

This website has been built to be compatible with:

- Recent versions of major browsers including Chrome, Firefox, Safari, and Edge
- Screen readers including JAWS, NVDA, VoiceOver, and TalkBack
- Operating system accessibility features
- Keyboard-only navigation

### **Compliance and Legal**

This accessibility statement applies to [www.workwellna.com](http://www.workwellna.com). It was last reviewed and updated on November 3, 2025.

In addition to following WCAG guidelines, our accessibility efforts consider:

- Americans with Disabilities Act (ADA)
- Section 508 of the Rehabilitation Act
- California Consumer Privacy Act (CCPA) and California Privacy Rights Act (CPRA)
- General Data Protection Regulation (GDPR)

### **Privacy and Accessibility**

We respect both your privacy and accessibility rights. Our Privacy Policy details how we handle personal information, including any accessibility preferences you share with us. Information collected through accessibility feedback forms is used solely for improving our website's accessibility and is handled in accordance with our privacy policy.

We do not share your accessibility preferences or information about assistive technologies you may use with third parties except as necessary to resolve accessibility issues you report.